

## Please let us know how you felt about our service

**You were available to me when I had questions**

Yes                      Needs Improvement                      No                      N/A

**I left a message / text, you responded to me in a timely manner**

Yes                      Needs Improvement                      No                      N/A

**If you didn't have the answer right away, you found it for me quickly**

Yes                      Needs Improvement                      No                      N/A

**You were on time for appointments**

Yes                      Needs Improvement                      No                      N/A

**You were professional and courteous during our interactions**

Yes                      Needs Improvement                      No                      N/A

**You listened to my needs and concerns**

Yes                      Needs Improvement                      No                      N/A

**You helped me make an informed decision with no pressure**

Yes                      Needs Improvement                      No                      N/A

**You kept me informed on market activity**

Yes                      Needs Improvement                      No                      N/A

**You were quick to show me new properties that met my requirements**

Yes                      Needs Improvement                      No                      N/A

**You gave me valid information regarding the properties you were showing me**

Yes                      Needs Improvement                      No                      N/A

**I feel that you had my best interest at heart**

Yes                      Needs Improvement                      No                      N/A

**I would recommend you to my family and friends**                      Yes                      Maybe                      No

**I would use you again for future real estate transactions**                      Yes                      Maybe                      No

**I would like you to keep in touch with me**                      Yes                      Maybe                      No

**I would recommend the people you referred to me**                      Yes                      Maybe                      No  
 (if yes please write their names below)

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